

# BUNDLING PAPER ID 10

An Analytic Study of Learning Management System in Higher Education

Cicilia Sriliasta Bangun 01

Harmaini 02

Sugeng Santoso 03

Chandra Lukita

I Komang Mertayasa 05

Irene Avillya Zahra 06

Bayu Ajie Putra Seno 🚺 🕇

Title: "An Analytic Study of Learning Management System in Higher Education".

Submission to 11th International Conference on Cyber and IT Service Management (CITSM2023)

- 1. Submission
- 2. Notification ACCEPTED & Review Remarks
- 3. Answer Review
- 4. E-Certificate
- 5. Turnitin
- 6. PDF Paper
- 7. Form Author Registration
- 8. Form Camera Ready
- 9. Form Recording
- 10. Slide Presentation
- 11. Oral Presentation
- 12. Email Copyright Transfer
- 13. PDF Copyright Transfer

### 1. Submission

## Paper 10

If you want to change title or address, click on them in the table.

For all other changes, use the menu in the upper right corner.

			Paper 10				
Title:		An Ana	lytic Study of Learning Manageme	ent System i	n Higher Education 🥒		
Paper:		paper	<u>10.pdf</u>				
Pages:		5					
Address:					1		
Time (GMT):		2023-1	0-25 07:24				
IEEE copyrigh	nt signed:	yes					
IEEE eCF pap	er id:	638668	3				
Status:		this pa	per can be modified by the autho	ſS			
Checked:		this pa	per was not yet checked by editor	S			
			Auth	ors			
first name	last na	ame	email	country	affiliation	Web page	corr
Cicilia	Sriliasta I	Bangun	cicilia.bangun@esaunggul.ac.id	Indonesia	Esa Unggul University		~
Harmaini	Harmaini		harmaini@trisakti.ac.id	Indonesia	University of Trisakti		√
Sugeng	Santoso		sugeng.santoso@raharja.info	Indonesia	University of Raharja		
Chandra	Lukita		chandralukita@cic.ac.id	Indonesia	Catur Insan Cendekia University		
Komang	Mertayas	а	komang@raharja.info	Indonesia	University of Raharja		√
Irene Avillya	Zahra		irene.avillya@raharja.info	Indonesia	University of Raharja		
Bayu Ajie	Putra Ser	ю	bayu.ajie@raharja.info	Indonesia	University of Raharja		

#### 2. Notification ACCEPTED & Review Remarks CITSM 2023 notification for paper 10 (Eksternal) Kotak Masuk × \$ <del>6</del> <sup>[]</sup> Jum, 15 Sep, 14.41 🟠 🐂 🗄 CITSM2023 <citam2023@easychair.org> kepada saya 💌 🛪 Inggris - 🗲 Indonesia - Terjemahkan pesan Nonaktifkan untuk: Inggris 😠 Dear Komang Mertayasa We are pleased to inform you that your paper. Paper ID: 10 Title: An Analytic Study of Learning Management System in Higher Education that submitted to the 11th International Conference on Cyber and IT Service Management (CITSM2023) has been ACCEPTED for an oral presentation. We cordially invite you to attend by presenting your paper in the CITSM2023. It is mandatory to prepare the camera-ready paper as per the instructions listed on the CITSM2023 website (https://citsm.id/citsm2023/2023/02/07/submissions/), and your paper will not be published unless the following are done: 1 Revise your paper(s) according to the reviewers' comments. The detailed review is listed below in of this e-mail. The accepted similarity level is a maximum of 20%, which you may check using Turnitin or another similar plagiarism check. Format your camera-ready paper as per guidelines and strictly follow the A4-IEEE format in a pdf file by creating it using IEEE pdf express. (https://ieee.pdf-express.org/ 2 3. account/Login). Be noted that the Conference ID for CITSM 2023 is 60085X 4. Fill out the registration form that can be accessed from the website (https://citsmidicitsm2023/registration/). Submit it, including the proof of your payment and proof of student status when it is relevant (https://s.id/CITSM23Registration) 5. Send your camera-ready paper (in MS Word and PDF) also the presentation file to https://s id/CITSM23CameraReady Upload your recording presentation to <a href="https://sit/CITSM23PreRecord">https://sit/CITSM23PreRecord</a>, you can read the instruction here (<a href="https://citsm.id/citsm2023/hybrid-conference/">https://citsm.id/citsm2023/hybrid-conference/</a>) Electronic IEEE copyright form will be sent to the corresponding e-mail for each of your accepted papers 6. 7

Detailed Response Sheet
Title: An Analytic Study of Learning Management System in Higher Education Journal: International Conference on Cyber and IT Service Management (CITSM2023) Manuscript ID: CITSM-10
Dear Professor,
Have a Great Day ^^
We would like to thank the CITSM editors and reviewers for providing the opportunity to revise the draft (CITSM-10). As a team, we have tried to understand, analyze, and swiftly respond to every suggestion and review comments as best possible to update the manuscript as submitted. Thank you for taking the time to respond to this manuscript. We appreciate the time given by the CITSM team and reviewers. This manuscript has been revised by the desired combination of changes and a brief response to any suggestions from reviewers. Below, we respond to reviewer suggestions in plain font, italicized with different colors. Likewise, additional manuscripts are displayed in different colors. Once again, thank you for appreciating and paying attention to the ophanese mede
changes made. We are looking forward to hearing from you with high optimism and enthusiasm.
Yours sincerely, Corresponding Author Maulana Yusuf
Reviewer A: Recommendation: Revision required
<ol> <li>Limited Scope: Due to word or page limits, some papers might have a limited scope, potentially overlooking broader implications or applications.</li> <li>Response: Restricted Focus: In adherence to word or page limitations, certain academic papers may deliberately limit their scope, running the risk of neglecting broader implications or applications. The intentional confinement of research within specified boundaries, while aiding in maintaining clarity and depth, can inadvertently result in missing out on the wider significance and potential applications of the study.</li> </ol>
2. Rapidly Evolving Fields: In fast-paced fields, research can become outdated quickly. By the time a paper is reviewed, accepted, and published, newer developments might have emerged. Response: Dynamic Fields: In rapidly evolving domains, research faces the challenge of swift obsolescence. The timeline from paper submission to review, acceptance, and publication may lag behind the rapid pace of new developments, rendering the information in the paper potentially outdated by the time it reaches the audience.
<ol> <li>Complexity: Some documents can be highly technical, making them inaccessible to readers outside the specific field of study.</li> <li>Response: Technical Complexity: Certain documents exhibit a high degree of technicality, rendering them less accessible to readers who lack a background in the specific field of study.</li> </ol>



An Analytic Si Education	tudy of Learning	Management	System in H	igher
16% SIMILARITY INDEX	13% INTERNET SOURCES	15% PUBLICATIONS	3% STUDENT PAP	ERS
PRIMARY SOURCES				
1 docplay Internet Sou				7%
2 jurnal.fi	kom.umi.ac.id			2%
3 Core.ac				2%
4 Submit	ted to Federal U	niversity of Te	chnology	1%
5 Student Pape	ted to Institute o	of Rural Mana	gement	1%
Petrus S Based ( Entities	ini, Zulkarnain K Sokibi et al. "Blo Credibility Verific ", 2022 IEEE Cre lovative Technol	ckchain Techn ation in E-Jour ative Commur	ology mal nication	1%
Platform	a, G. Bologa, I. I ns in Higher Edu a Computer Scie	ucation. Case S		1%

# An Analytic Study of Learning Management System in Higher Education

Cicilia Sriliasta Bangun Esa Unggul University Tangerang, Indonesia cicilia.bangun@esaunggul.ac.id

Chandra Lukita

Faculty of System Information

Catur Insan Cendekia University

Cirebon Indonesia

chandralukita@cic.ac.id

Harmaini Department of Industrial Engineering Department of Economics and Business Department of Economics and Business University of Trisakti Jakarta, Indonesia harmaini@trisakti.ac.id

> I Komang Mertavasa Department of Economics and Business University of Raharja Tangerang, Indonesia komang@raharja.info

> > Bayu Ajie Putra Seno Department of Science and Technology University of Raharja Tangerang, Indonesia bayu.ajie@raharja.info

Sugeng Santoso University of Raharja Tangerang, Indonesia sugeng.santoso@raharja.info

Irene Avillya Zahra Department of Retail Management University of Raharja Tangerang, Indonesia irene.avillya@raharja.info

Abstract-This article describes the experience of supporting scholars using an e-learning platform. We use Moodle as an interactive existential tool to engage students and motivate them to complete individual assignments. Many universities worldwide are using e-learning platforms, but this is the first time they are using them, and it is a great learning/teaching experience. This paper should be easy to read and understand by showing the importance of using the university's e-learning platform. It is demonstrated by the behavior of most commonly accessing the homework section and uploading assignments (sending homework) completed after an aggregate of 6.81 views of assignments. Another finding is the number of students who choose to alter the randomly generated passwords sent to them until they enroll in the course. Only 7.5 out of every 1,000 accounts had their passwords changed. Novelty This was done since most students use computers and save their passwords in their browsers, which allows them to log in immediately the following time they use them. There isn't a single type of assignment suitable for all students. Students may be asked to do some activities independently in specific instances. It's done after viewing a demonstration, and it's also done to spark creativity. We do not receive help despite the pipeline. In some circumstances, pupils are expected to complete work alone. It's done after witnessing a demo, and it's also done to promote creativity. We don't get any help despite the pipeline. We solely accept online lesson links

Keywords-Component, Formatting, Style, Styling, Insert

#### I. INTRODUCTION

The concept of e-learning and the idea of implementing Moodle (modular object-oriented dynamic learning environment) in courses is an online series that follows many of the international internships we have attended and enhances project education. Platform configuration [1]. Using online education has many benefits, including communication, student

interaction, group development, and better access to the knowledge edge. Many Romanian universities often agree to stick to traditional education without additional assistance [2]. Moodle is a learning platform designed initially by Martin Dougiamas. As a powerful open-source e-learning platform, Moodle has been used and further developed by the collaboration of the international community over the next few years. Moodle has been developed and enhanced to provide educators, managers, and students with a robust and secure integrated system for creating personalized learning environments [3]. Moodle is a web-based adaptive collaborative learning environment that includes all the components described by peer-to-peer discussion and support forums, user models, and strategic collaboration. Examples and adaptive features [4]. Some authors are also interested in relationships and communication in webbased collaborative learning environments, while others are virtual learning environments [5]. Other authors have described similar experiences with interactive e-learning sensations such as Moodle [6]. Some of them want to see in their work that their Moodle can be used to develop students' cognitive schemas, form knowledge, and encourage students to be optimistic about discussion and collaboration with colleagues [7]. Some people think it improves students' ability to use lifelong learning with peers and information technology [8]. (Pasak, Angkasaputra, this flexible online learning community allows students to interact through topics, develop new skills, and develop their learning paths [9]. By implementing this e-learning platform, I am a web-based collaborative learning option that students, with time and effort, can take advantage of availability for activities and activities to submit homework promptly [10].

# An Analytic Study of Learning Management System in Higher Education

Cicilia Sriliasta Bangun Department of Industrial Engineering Esa Unggul University Tangerang, Indonesia cicilia.bangun@esaunggul.ac.id

Chandra Lukita Faculty of System Information Catur Insan Cendekia University Cirebon, Indonesia chandralukita@cic.ac.id Harmaini

Department of Economics and Business University of Trisakti Jakarta, Indonesia harmaini@trisakti.ac.id

I Komang Mertayasa Department of Economics and Business University of Raharja Tangerang, Indonesia komang@raharja.info

> Bayu Ajie Putra Seno Department of Science and Technology University of Raharja Tangerang, Indonesia bayu.ajie@raharja.info

Sugeng Santoso Department of Economics and Business University of Raharja Tangerang, Indonesia sugeng.santoso@raharja.info

> Irene Avillya Zahra Department of Retail Management University of Raharja Tangerang, Indonesia irene.avillya@raharja.info

Abstract—This article describes the experience of supporting scholars using an e-learning platform. We use Moodle as an interactive existential tool to engage students and motivate them to complete individual assignments. Many universities worldwide are using e-learning platforms, but this is the first time they are using them, and it is a great learning/teaching experience. This paper should be easy to read and understand by showing the importance of using the university's e-learning platform. It is demonstrated by the behavior of most commonly accessing the homework section and uploading assignments (sending homework) completed after an aggregate of 6.81 views of assignments. Another finding is the number of students who choose to alter the randomly generated passwords sent to them until they enroll in the course. Only 7.5 out of every 1,000 accounts had their passwords changed. Novelty This was done since most students use computers and save their passwords in their browsers, which allows them to log in immediately the following time they use them. There isn't a single type of assignment suitable for all students. Students may be asked to do some activities independently in specific instances. It's done after viewing a demonstration, and it's also done to spark creativity. We do not receive help despite the pipeline. In some circumstances, pupils are expected to complete work alone. It's done after witnessing a demo, and it's also done to promote creativity. We don't get any help despite the pipeline. We solely accept online lesson links

Keywords-Component, Formatting, Style, Styling, Insert

#### I. INTRODUCTION

The concept of e-learning and the idea of implementing Moodle (modular object-oriented dynamic learning environment) in courses is an online series that follows many of the international internships we have attended and enhances project education. Platform configuration [1]. Using online education has many benefits, including communication, student interaction, group development, and better access to the knowledge edge. Many Romanian universities often agree to stick to traditional education without additional assistance [2]. Moodle is a learning platform designed initially by Martin Dougiamas. As a powerful open-source e-learning platform. Moodle has been used and further developed by the collaboration of the international community over the next few years. Moodle has been developed and enhanced to provide educators, managers, and students with a robust and secure integrated system for creating personalized learning environments [3]. Moodle is a web-based adaptive collaborative learning environment that includes all the components described by peer-to-peer discussion and support forums, user models, and strategic collaboration. Examples and adaptive features [4]. Some authors are also interested in relationships and communication in webbased collaborative learning environments, while others are virtual learning environments [5]. Other authors have described similar experiences with interactive e-learning sensations such as Moodle [6]. Some of them want to see in their work that their Moodle can be used to develop students' cognitive schemas, form knowledge, and encourage students to be optimistic about discussion and collaboration with colleagues [7]. Some people think it improves students' ability to use lifelong learning with peers and information technology [8]. (Pasak, Angkasaputra, this flexible online learning community allows students to interact through topics, develop new skills, and develop their learning paths [9]. By implementing this e-learning platform, I am a web-based collaborative learning option that students, with time and effort, can take advantage of availability for activities and activities to submit homework promptly [10].

#### II. MATERIALS AND METHODS

The method used in this research is an E-Learning Platform. The reason we use this research is to be able to see the details of the existing processes, so there is less possibility of errors in the research. In the newest dataset, this survey and analysis leverage server logs collected on the e-learning platform, containing information about login and user activity [11]. The results of adopting Moodle in Romanian higher education are presented in this study [12]. To compare the results, we used a set of 98 students who took classes, submitted homework utilizing this solution, courses, dissertations/resources enrolled traditionally, and assignments delivered by email (104 students in total) [13]. The Moodle platform has been put up online http:// moodle.univagora.ro and http://online.uav.ro, and the basic configuration is complete [14]. Courses are organized into categories. Each class is designed with its own set of resources [15]. The system is managed by topic and includes assignments for each one [16]. The first and second laboratories will share the first topic and work as homework, the second and third labs will share the second topic and assignment as homework, and Lab and Lab 4 will share the third topic and task as homework [17]. Visit the website. Reading has a time limit, and only student and professor responsibilities can be assigned by admin users [18]. The advanced file upload section is where tasks are defined. Our account is enrolled in the course as a professor, and each student is registered in the system as a student. Students will be given assignments and deadlines for each project at the first lab meeting and a thorough presentation and explanation of the e-learning platform [19]. There will be a short user guide that explains all of the actions (access, login, browse resources and homework, upload homework files in earlier versions, show feedback, modify homework files, upload grades in final versions) [20]. After the first lab meeting, each student in the first group received authentication credentials and the lab structure via email [21]. The second group attended classes in the usual manner, without the benefit of e-learning. Papers and homework materials will be completed and provided as an attachment through email [22].

#### **III. RESULTS AND DISCUSSIONS**

In the newest dataset, this survey and analysis leverage server logs collected on the e-learning platform, containing information about login and user activity [23]. The results of adopting Moodle in Rumania higher education are presented in this study. To compare the results, we used a set of 98 students who took classes, submitted homework utilizing this solution, courses, dissertations/resources enrolled traditionally (Fig. 1) [24]. Courses are organized into categories [25]. Each class is designed with its own set of resources [26]. The system is managed by topic and includes assignments for each one. The first and second laboratories will share the first topic and work as homework [27]. The second and third labs will share the second topic and assignment as homework. Lab and Lab 4 will share the third topic and project as homework [28]. Visit the website. The lesson has a time limit, and admin users can assign only student and professor responsibilities. The advanced file upload section is where tasks are defined [29]. Our account is enrolled in the course as a professor, and each student is registered in the class as a student [30]. Students will be given assignments and deadlines for each project at the first lab meeting and a thorough presentation and explanation of the e-learning platform [31]. A short user guide will explain all of the actions (access, login, browse resources and homework, upload homework files in earlier versions, show feedback, modify homework files, and upload grades in final versions) [32]. After the first lab meeting, each student in the first group received authentication credentials and the lab structure via email [33]. The second group attended classes in the usual manner, without the benefit of e-learning. Papers and homework materials will be completed and provided as an attachment through email [34].



Fig. 1: Course participation in both situations (traditional and e-learning)

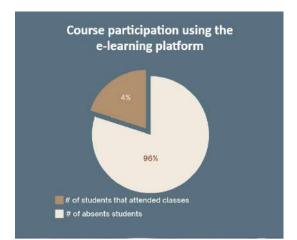


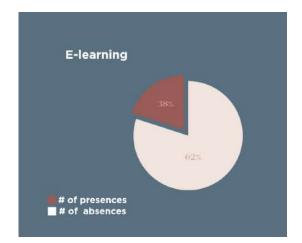
Fig. 2: Course participation in both situations (traditional and e-learning)

When these two approaches were compared, there was no difference in punctuality or absence for all facial expression meetings (Fig. 2). The lab had a 62 percent attendance rate and a 38 percent absence rate in both circumstances [35].



Fig. 3: Course participation in both situations (traditional and e-learning)

Although e-learning is projected to enhance lab attendance, students' motivation in these lab activities has not waned after the platform's inception.



The user refuses the log out for security reasons. After using the platform, most participants elected not to log out. We believe that this behavior stems from using a computer and that in most situations, the conduct is closing the computer without logging out. This is a regular occurrence for students using user login interfaces on various platforms [36]. Only 3169 user login sessions and 1013 user login actions were counted in the scenario under evaluation (Fig. 3). This indicates that going out only completes around a quarter of a user's work. In terms of performance authentication, the proportion was 83 percent, with 17 percent indicating login issues (Fig. 4). A human error or a pdf version method with excess space is the source of the error rate. For example, identification details (user account password) are acquired via email, and the password received via email is selected using a copy/paste process [37].

Paste it into the platform as a password (with extra space). Regarding platform visits during the term, the admission rate is highest during the course time from April to April to May.

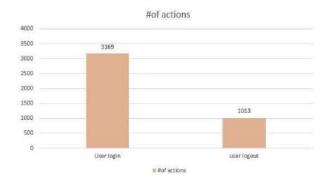




Fig. 4: Course participation in both situations (traditional and e-learning)

However, interest in the course persists long after the system has ended and resources increase [38]. The method that was purchased has been completed. (Fig. 5) As a result, this platform is handy because the professor-student relationship does not cease with the end of the training and the final examination.

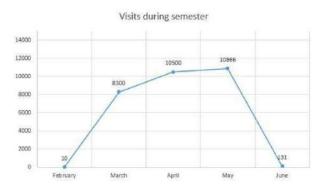


Fig. 5: Course participation in both situations (traditional and e-learning)

This platform is identity when it comes to submitting homework. Compared to standard email delivery systems, Moodle receives more homework submissions (Fig. 6). The distinction is significant. Sending homework via email provides 38% of all reading, whereas sending homework via an elearning system sends 85% of all tasks from the lesson that was turned in. Course communication, group development, and homogeneity all benefit from e-learning systems. Above that, the stages of team growth are best explained; however, groups are suggested and created in the four phases—nominations, intrusion, and performances. The group enters the typically provided phase in this situation. The outcomes are apparent; the participants are task-oriented because there is little internal conflict at this stage. Students are enthralled by the structure of their group and university. Each student shows a list of academic programs 5.41 times on average.

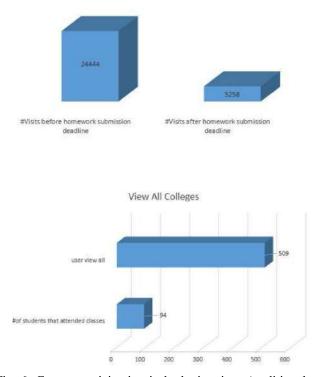
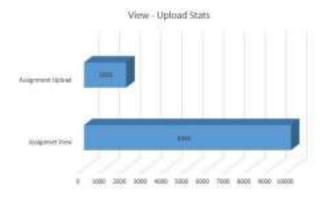


Fig. 6: Course participation in both situations (traditional and e-learning)



#### **IV. CONCLUSIONS AND FUTURE WORK**

From the research that has been done, it can be concluded that the activity of giving and uploading assignments in the field of education currently has significant changes, and other findings obtained are that there is significant activity in changing passwords by every student who already has access to a new account, this is because for easy access to the account.

There is no one type of assignment that fits all students. Students may be asked to do some activities independently in certain cases. This is done after seeing the demonstration and is also done to spark creativity. We didn't receive any help even though there was a pipeline. In some circumstances, students are expected to complete the work on their own. It was done after watching the demo, and it was also done to promote creativity. We didn't get any help even though there was a pipeline. We only accept online lesson links. In order for the work to be successful, it is recommended that you look for similar online materials that allow the creation of e-learning sites. The task upload action (finish homework) has a URL. In some cases, students are expected to work on assignments on their own. It was done after seeing the demonstration, and it was done to encourage innovation. Despite the pipeline, we did not receive any assistance. We only accept links to online lessons. It is recommended that you explore identical internet resources that allow building e-learning sites to get the job done properly. URL display rate for task upload activity (finish homework).

This research has a drawback where there is no qualified database, so there are still bugs in the program. Therefore, future research is expected to create programs that are more effective and provide a high level of security. (adverb and future research when English is in Bols)

#### ACKNOWLEDGMENT

The author is very grateful to the Faculty of Science and Technology, University of Raharja, Tangerang, Indonesia, which has provided resources that led to the successful implementation of this research. The author would also like to thank Alphabet Incubator, which has provided facilities and financial support during this research.

#### REFERENCES

- Lukita, C., Hatta, M., Harahap, E. P., & Rahardja, U. (2020). Crowd funding management platform based on block chain technology using smart contracts. J. Adv. Res. Dyn. Control Syst, 12(2), 1928-1933.
- [2] F. Agustin, F. P. Oganda, N. Lutfiani, and E. P. Harahap, "Manajemen Pembelajaran Daring Menggunakan Education Smart Courses," Technomedia J., vol. 5, no. 1 Agustus, pp. 40–53, 2020.
- [3] M. Ayu, "Online learning: Leading e-learning at higher education," J. English Lit. Educ. Teach. Learn. English as a Foreign Lang., vol. 7, no. 1, pp. 47–54, 2020.
- [4] M. Irfan, B. Kusumaningrum, Y. Yulia, and S. A. Widodo, "Challenges during the pandemic: use of e-learning in mathematics learning in higher education," Infin. J., vol. 9, no. 2, pp. 147–158, 2020.
- [5] K. T. Thakur et al., "COVID-19 neuropathology at columbia university irving medical center/New York presbyterian hospital," Brain, vol. 144, no. 9, pp. 2696–2708, 2021.
- [6] Mascarenhas, J. J. Ferreira, and C. Marques, "University-industry cooperation: A systematic literature review and research agenda," Sci. Public Policy, vol. 45, no. 5, pp. 708–718, 2018.
- [7] M. Zabolotniaia, Z. Cheng, E. Dorozhkin, and A. Lyzhin, "Use of the LMS Moodle for an effective implementation of an innovative policy in higher educational institutions," Int. J. Emerg. Technol. Learn., vol. 15, no. 13, pp. 172–189, 2020.

- [8] A. Badia, D. Martín, and M. Gómez, "Teachers' perceptions of the use of Moodle activities and their learning impact in secondary education," Technol. Knowl. Learn., vol. 24, no. 3, pp. 483–499, 2019.
- [9] A. R. Memon and F. A. Rathore, "Moodle and Online Learning in Pakistani Medical Universities: An opportunity worth exploring in higher education and research," J Pak Med Assoc, vol. 68, no. 7, pp. 1076–1078, 2018.
- [10] H. F. Hasan, M. Nat, and V. Z. Vanduhe, "Gamified collaborative environment in Moodle," IEEE Access, vol. 7, pp. 89833–89844, 2019.
- [11] J. Cabero-Almenara, M. Arancibia, and A. Del Prete, "Technical and didactic knowledge of the Moodle LMS in higher education. Beyond functional use," J. New Approaches Educ. Res. (NAER Journal), vol. 8, no. 1, pp. 25–33, 2019.
- [12] I. S. Mintii, S. V Shokaliuk, T. A. Vakaliuk, M. M. Mintii, and V. N. Soloviev, "Import test questions into Moodle LMS," arXiv Prepr. arXiv2010.15577, 2020.
- [13] G. G. Murillo, P. Novoa-Hernández, and R. S. Rodríguez, "Technology Acceptance Model and Moodle: A systematic mapping study," Inf. Dev., vol. 37, no. 4, pp. 617–632, 2021.
- [14] M. C. Sáiz-Manzanares, R. Marticorena-Sánchez, and C. I. García-Osorio, "Monitoring students at the university: Design and application of a moodle plugin," Appl. Sci., vol. 10, no. 10, p. 3469, 2020.
- [15] A. I. Abdula, H. A. Baluta, N. P. Kozachenko, and D. A. Kassim, "Peculiarities of using of the Moodle test tools in philosophy teaching," 2020.
- [16] Febiandini, V. V., & Sony, M. S. (2023). Analysis of Public Administration Challenges in the Development of Artificial Intelligence Industry 4.0. IAIC Transactions on Sustainable Digital Innovation (ITSDI), 4(2), 164-168.
- [17] Rahardja, U., Sunarya, P. A., Lutfiani, N., Hardini, M., & Dananjaya, H. R. (2022, November). Analysis of Renewable Energy Utilization Using Solar Power Technology in Eliminating Microplastic Emissions. In 2022 IEEE Creative Communication and Innovative Technology (ICCIT) (pp. 1-6). IEEE.
- [18] S. Kumar Basak, M. Wotto, and P. Belanger, "E-learning, M-learning and D-learning: Conceptual definition and comparative analysis," E-learning Digit. Media, vol. 15, no. 4, pp. 191–216, 2018.
- [19] Rahardja, F. A., Chen, S. C., & Rahardja, U. (2022). Review of Behavioral Psychology in Transition to Solar Photovoltaics for Low-Income Individuals. Sustainability, 14(3), 1537.
- [20] A. Y. Alqahtani and A. A. Rajkhan, "E-learning critical success factors during the covid-19 pandemic: A comprehensive analysis of e-learning managerial perspectives," Educ. Sci., vol. 10, no. 9, p. 216, 2020.
- [21] Maulana, Y. I., & Fajar, I. (2023). Analysis of Cyber Diplomacy and its Challenges for the Digital Era Community. IAIC Transactions on Sustainable Digital Innovation (ITSDI), 4(2), 169-177.
- [22] E. H.-K. Wu, C.-H. Lin, Y.-Y. Ou, C.-Z. Liu, W.-K. Wang, and C.-Y. Chao, "Advantages and constraints of a hybrid model K-12 E-Learning assistant chatbot," Ieee Access, vol. 8, pp. 77788–77801, 2020.
- [23] M. Ebner et al., "COVID-19 epidemic as E-learning boost? Chronological development and effects at an Austrian university against the background of the concept of 'E-Learning Readiness," Futur. Internet, vol. 12, no. 6, p. 94, 2020.
- [24] Handra, T., & Sundram, V. P. K. (2023). The Effect of Human Resource Information Systems (HRIS) and Artificial Intelligence on Defense Industry Performance. IAIC Transactions on Sustainable Digital Innovation (ITSDI), 4(2), 155-163.
- [25] Rahardja, U., Hapsari, I. D., Putra, P. H., & Hidayanto, A. N. (2023). Technological readiness and its impact on mobile payment usage: A case study of go-pay. Cogent Engineering, 10(1), 2171566.
- [26] A. Mehta, N. P. Morris, B. Swinnerton, and M. Homer, "The influence of values on E-learning adoption," Comput. Educ., vol. 141, p. 103617, 2019.
- [27] Sampoerna, S. T., Rahardja, U., Devana, V. T., & Santoso, N. P. L. (2022). Pelatihan Inovasi Media Pembelajaran iLearning 2.0 Sebagai Pengabdian Masyarakat Terhadap Pendidikan Tinggi. ADI Pengabdian Kepada Masyarakat, 2(2), 46-55.
- [28] Prawiyogi, A. G., Purnama, S., & Meria, L. (2022). Smart Cities Using Machine Learning and Intelligent Applications. International Transactions on Artificial Intelligence, 1(1), 102-116.
- [29] K. H. Lau, T. Lam, B. H. Kam, M. Nkhoma, J. Richardson, and S. Thomas, "The role of textbook learning resources in e-learning: A taxonomic study," Comput. Educ., vol. 118, pp. 10–24, 2018.

- [30] D. Bylieva, V. Lobatyuk, A. Safonova, and A. Rubtsova, "Correlation between the Practical Aspect of the Course and the E-Learning Progress," Educ. Sci., vol. 9, no. 3, p. 167, 2019.
- [31] Sriliasta, C., Wuisan, D. S. S., & Mariyanti, T. (2022). Functions of Artificial Intelligence, Income Investment Instrument, and Crypto Money in Era of The Fourth Revolution. International Transactions on Artificial Intelligence, 1(1), 117-128.
- [32] Candra, O., Chammam, A., Rahardja, U., Ramirez-Coronel, A. A., Al-Jaleel, A. A., Al-Kharsan, I. H., ... & Rezai, M. M. (2023). Optimal Participation of the Renewable Energy in Microgrids with Load Management Strategy. Environmental and Climate Technologies, 27(1), 56-66.
- [33] Amsyar, I., Christopher, E., Dithi, A., Khan, A. N., & Maulana, S. (2020). The challenge of cryptocurrency in the era of the digital revolution: A review of systematic literature. Aptisi Transactions on Technopreneurship (ATT), 2(2), 153-159.
- [34] Wahyudi, M., Meilinda, V., & Khoirunisa, A. (2022). The Digital Economy's Use of Big Data. International Transactions on Artificial Intelligence, 1(1), 62-70.
- [35] D. Dwidienawati, S. B. Abdinagoro, D. Tjahjana, and D. Gandasari, "Forced shifting to e-learning during the covid-19 outbreak: information quality, system quality, service quality, and goal orientation influence to e-learning satisfaction and perceived performance," Int. J. Adv. trends Comput. Sci. Eng., pp. 1518–1525, 2020.
- [36] Rahardja, U., Aini, Q., & Hardini, M. (2020). The Role Of Blockchain As A Security Support For Student Profiles In Technology Education Systems. InfoTekJar J. Nas. Inform. dan Teknol. Jar, 4(2), 13-17.
- [37] Royadi, D., Susiana, N., & Khumaida, F. A. (2019). Effectiveness management of qualitative research in writing scientific papers. Aptisi Transactions on Management (ATM), 3(1), 84-90.
- [38] Rahardja, U., Lutfiani, N., & Juniar, H. L. (2019). Scientific publication management transformation in disruption era. Aptisi Transactions on Management (ATM), 3(2), 109-118.

7. Form Author Registration	
CITSN CITSN INTERNATIONAL CONFERENCE ON CYBER & IT SERVICE MANAGEMENT	
CITSM 2023 Registration	
Event Timing: 10-11 November 2023 Event Address: On Virtual and Bangkok Contact us at conference.citsm@gmail.com https://wa.me/6281585939419	
komang@raharja.info Ganti akun 🐼 Draf disimpan	
Nama dan foto yang terkait dengan Akun Google Anda akan direkam saat Anda mengupload file dan mengirim formulir ini. Hanya alamat email yang Anda masukkan yang dapat menjadi bagian dari respons Anda.	
* Menunjukkan pertanyaan yang wajib diisi	
Email *	
komang@raharja.info	
Turne of Derticinent *	

Type of Participant *			
Author/Presenter	•		
T ( Att			
Type of Attendance *			
VIRTUAL -			
Paper ID *			
If you are registering more than	one paper, please make another registration of	data If your	
are a non author/non presenter			
		data. Il your	
are a non author/non presenter		data. Il your	
are a non author/non presenter			
are a non author/non presenter			
are a non author/non presenter			
are a non author/non presenter			
are a non author/non presenter			
are a non author/non presenter			
are a non author/non presenter 10 Name * Cicilia Sriliasta Bangun			
are a non author/non presenter			
are a non author/non presenter 10 Name * Cicilia Sriliasta Bangun			

Write your payment amount in IDR or USD	
IDR 1.750.000	
Upload Your IEEE Card Member Photo	
Upload Your Student Card Photo	
Bukti Trf CITSM 2023 - Include Paper UR.jpeg T*	
Salinan jawaban Anda akan dikirimkan melalui email ke alamat yang Anda berikan.	
Kirim Kosongkan fo	ormulir
Jangan pemah mengirimkan sandi melalui Google Formulir.	



. Form Camera Ready	
010_Mertayasa.doc CITSSN INTERNATIONAL CONFERENCE ON CYBER & IT SERVICE MANAGEMENT	
CITSM 2023 Camera Ready Paper	
komang@raharja.info Ganti akun 🖉 Draf disimpan	
Nama dan foto yang terkait dengan Akun Google Anda akan direkam saat Anda mengupload file dan mengirim formulir ini. Hanya alamat email yang Anda masukkan yang dapat menjadi bagian dari respons Anda.	
* Menunjukkan pertanyaan yang wajib diisi	
Please fill in your final details about your manuscript	
Paper Title *	
An Analytic Study of Learning Management System in Higher Education	
Paper's Author(s) *	
The authors order should match with the order in the publication	
Cicilia Sriliasta Bangun, Harmaini, Sugeng Santoso, Chandra Lukita, I Komang Mertayasa, Irene Avillya Zahra, Bayu Ajie Putra Seno	

#### Abstract \*

This article describes the experience of supporting scholars using an e-learning platform. We use Moodle as an interactive existential tool to engage students and motivate them to complete individual assignments. Many universities worldwide are using e-learning platforms, but this is the first time they are using them, and it is a great learning/teaching experience. This paper should be easy to read and understand by showing the importance of using the university's e-learning platform. It is demonstrated by the behavior of most commonly accessing the homework section and uploading assignments (sending homework) completed after an aggregate of 6.81 views of assignments. Another finding is the number of students who choose to alter the randomly generated passwords sent to them until they enroll in the course. Only 7.5 out of every 1,000 accounts had their passwords changed. Novelty This was done since most students use computers and save their passwords in their browsers, which allows them to log in immediately the following time they use them. There isn't a single type of assignment suitable for all students. Students may be asked to do some activities independently in specific instances. It's done after viewing a demonstration, and it's also done to spark creativity. We do not receive help despite the pipeline. In some circumstances, pupils are expected to complete work alone. It's done after witnessing a demo, and it's also done to promote creativity. We don't get any help despite the pipeline. We solely accept online lesson links

Keywords \*

Component, Formatting, Style, Styling, Insert

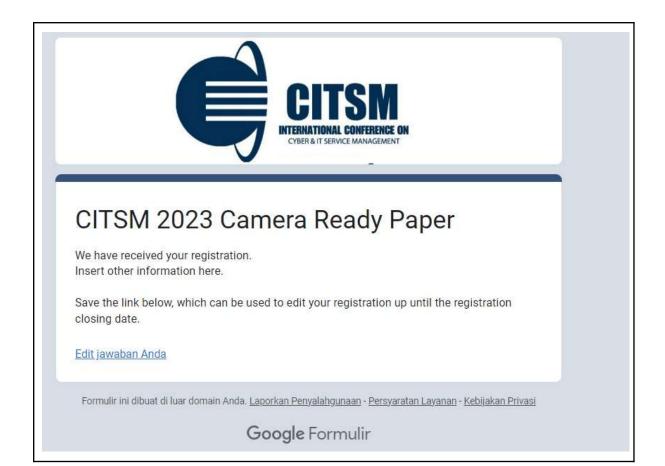
Camera Ready Paper (.doc) \*

Please upload your .doc (Please RENAME YOUR FILE WITH Paper ID). Example 010\_KHAIRANI.DOCX 010\_Mertayasa.doc

010 Mertavasa d 🗙

	:) *
Please upload your .doc (Ple 010_KHAIRANI.DOCX	ase RENAME YOUR FILE WITH Paper ID). Example
010_Mertayasa.d 🗙	
🛧 Tambahkan file	
Camera Ready Paper (.pdf	express) *
Please upload your pdfExpre Example 010_KHAIRANI.PDF	ss paper (Please RENAME YOUR FILE WITH the Paper ID).
👓 010_Mertayasa.p 🗙	
1. Tambahkan file	
Paper Presentation (.ppt)	•
Please upload your presenta Example 010_KHAIRANI.PPT	tion file (Please RENAME YOUR FILE WITH the Paper ID). -
📔 010_Mertayasa.p 🗙	

Camera Ready Paper (.pdf e	
Please upload your pdfExpress Example 010_KHAIRANI.PDF	s paper (Please RENAME YOUR FILE WITH the Paper ID).
Example 010_KHAIKANI.PDF	
🎫 010_Mertayasa.p 🗙	
▲ Tambahkan file	
Paper Presentation (.ppt) *	
	on file (Please RENAME YOUR FILE WITH the Paper ID).
Example 010_KHAIRANI.PPT	×
010_Mertayasa.p ×	
▲ Tambahkan file	
Similarity Check (PDF) *	
	ilarity check file (Please RENAME YOUR FILE WITH the SIMILARITY_010_KHAIRANI.PDF
SIMILARITY_010 ×	
1. Tambahkan file	
1 Tambahkan file	



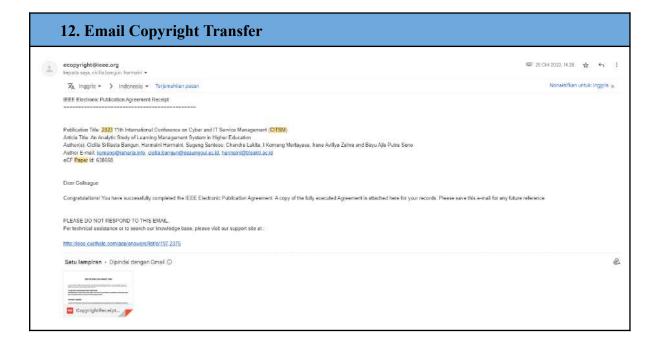
9. Form Recording	
CITS INTERNATIONAL CON CYBER & IT SERVICE M	IFERENGE UN
CITSM 2023 Recording	
Event Timing: 10-11 November 2023 Event Address: On Virtual and Bangkok Contact us at conference.citsm@gmail.com https://wa.me/6281585939419	
komang@raharja.info Ganti akun	🐼 Draf disimpan
Nama dan foto yang terkait dengan Akun Google Anda a file dan mengirim formulir ini. Hanya alamat email yang a bagian dari respons Anda.	
* Menunjukkan pertanyaan yang wajib diisi	
Email *	
komang@raharja.info	
Name *	
I Komang Mertayasa	

Paper ID *	
10	
Upload your reco	rding here *
	size is 100 Mb. IMPORTANT: Rename your Video file with Conference of your paper ID and your last name. Example: CITSM_010_Khairani
CITSM_010_M	
	iert X
linan jawaban And	a akan dikirimkan melalui email ke alamat yang Anda berikan.
linan jawaban And Kirim	a akan dikirimkan melalui email ke alamat yang Anda berikan. Kosongkan formulir
linan jawaban And Kirim	a akan dikirimkan melalui email ke alamat yang Anda berikan. Kosongkan formulir an sandi melalui Google Formulir.
linan jawaban And Kirim	a akan dikirimkan melalui email ke alamat yang Anda berikan. Kosongkan formulir









#### 13. PDF Copyright Transfer

#### IEEE COPYRIGHT AND CONSENT FORM

To ensure uniformity of treatment among all contributors, other forms may not be substituted for this form, nor may any wording of the form be changed. This form is intended for original material submitted to the IEEE and must accompany any such material in order to be published by the IEEE. Please read the form carefully and keep a copy for your files.

An Analytic Study of Learning Management System in Higher Education

Cicilia Sriliasta Bangun, Harmaini Harmaini, Sugeng Santoso, Chandra Lukita, I Komang Mertayasa, Irene Avillya Zahra and Bayu Ajie Putra Seno

2023 11th International Conference on Cyber and IT Service Management (CITSM)

#### COPYRIGHT TRANSFER

The undersigned hereby assigns to The Institute of Electrical and Electronics Engineers, Incorporated (the "IEEE") all rights under copyright that may exist in and to: (a) the Work, including any revised or expanded derivative works submitted to the IEEE by the undersigned based on the Work; and (b) any associated written or multimedia components or other enhancements accompanying the Work.

#### **GENERAL TERMS**

- 1. The undersigned represents that he/she has the power and authority to make and execute this form.
- The undersigned agrees to indemnify and hold harmless the IEEE from any damage or expense that may arise in the event of a breach of any of the warranties set forth above.
- 3. The undersigned agrees that publication with IEEE is subject to the policies and procedures of the IEEE PSPB Operations Manual.
- 4. In the event the above work is not accepted and published by the IEEE or is withdrawn by the author(s) before acceptance by the IEEE, the foregoing copyright transfer shall be null and void. In this case, IEEE will retain a copy of the manuscript for internal administrative/record-keeping purposes.
- 5. For jointly authored Works, all joint authors should sign, or one of the authors should sign as authorized agent for the others.
- 6. The author hereby warrants that the Work and Presentation (collectively, the "Materials") are original and that he/she is the author of the Materials. To the extent the Materials incorporate text passages, figures, data or other material from the works of others, the author has obtained any necessary permissions. Where necessary, the author has obtained all third party permissions and consents to grant the license above and has provided copies of such permissions and consents to IEEE

You have indicated that you DO wish to have video/audio recordings made of your conference presentation under terms and conditions set forth in "Consent and Release."